

PEST MANAGEMENT

TREND ANALYSIS REPORT

AI-generated findings summary across service visits

<p>CLIENT</p> <p>Harbour Kitchen Group</p> <p>42 Crown Street, Surry Hills NSW 2010</p> <p>Contact: Sarah Chen — Facilities Manager</p>	<p>REPORT PERIOD</p> <p>1 January 2026 – 31 March 2026</p> <p>Visits analysed: 3 (10 Jan, 7 Feb, 6 Mar 2026)</p> <p>Technician: James Tran Cert No. NSW-PMT-04892</p>
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<p>OVERALL COMPLIANCE STATUS</p> <p>Pest pressure is escalating. Two critical items require client action before the next service visit to avoid a compliance failure.</p>	<p>AMBER</p>	<p>Open items</p> <p style="font-size: 36px; font-weight: bold;">4</p>
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01 Capture trend across visits ESCALATING

Cockroach captures have increased significantly across the reporting period — rising from **3 captures in January to 15 in March**, a 400% increase over three visits. Escalation is concentrated in Kitchen Zone B, and from the March visit has extended to the Bar area. Rodent captures across all three stations remain at zero, confirming rodent pressure is currently well-controlled.

Visit date	Kitchen Zone B	Bar area	Rodent stations	Total captures
10 Jan 2026	3	0	0	3
7 Feb 2026	7	0	0	7
6 Mar 2026	12	3	0	15

02 New pest species detected DETECTED — NEW SPECIES

German cockroach (*Blattella germanica*) was detected for the first time during the **7 February 2026 visit**. Adults and an egg case (ootheca) were found behind the fryer unit in Kitchen Zone B. By the March visit, German cockroaches had spread to the Bar area, confirming an established breeding population. This species requires a dedicated gel-bait rotation program and is not controlled by the current general pest treatment.

Species	First detected	Location	Evidence type	Status
German cockroach (<i>B. germanica</i>)	7 Feb 2026	Kitchen Zone B	Adults + ootheca	ACTIVE — SPREADING
American cockroach (<i>P. americana</i>)	Prior period	External perimeter	Trap captures	Managed — stable

03 Activity near food contact surfaces CRITICAL FINDING

A critical finding was recorded on the **6 March 2026 visit**: live German cockroach activity was observed

directly on the food preparation bench in Zone 2 — a designated food contact surface. Under FSANZ Standard 3.2.2 and HACCP prerequisites, this constitutes a critical control point deviation. A corrective action follow-up visit was conducted within 48 hours (8 March 2026) and has been logged as a corrective action record in the client compliance portal.

Visit date	Zone	Surface classification	Evidence recorded	Corrective action
10 Jan 2026	External perimeter	Non-contact	None	Nil required
7 Feb 2026	Kitchen Zone B	Non-contact	None at contact surfaces	Nil required
6 Mar 2026	Zone 2 — prep bench	FOOD CONTACT SURFACE	Live cockroach activity	Follow-up visit 8 Mar

04 Technician recommendations unaddressed

2 OPEN ITEMS

As of the 6 March 2026 visit, **two technician recommendations remain unactioned by the client**. The rear roller door gap has been flagged across all three visits without remediation and is directly correlated with continued cockroach ingress into Kitchen Zone B. A dedicated German cockroach program was formally recommended in February but has not yet been initiated, contributing to the population spreading to the Bar area.

Recommendation	First raised	Visits flagged	Client action	Risk if unresolved
Seal rear roller door gap (~14 mm)	10 Jan 2026	3 of 3	Not actioned	Primary ingress point — HIGH
Initiate German cockroach dedicated program	7 Feb 2026	2 of 2	Not initiated	Population actively spreading — HIGH
Increase visit frequency to fortnightly	6 Mar 2026	1 of 1	Under consideration	Delayed response to escalation

05 New termite conducive conditions flagged

NONE DETECTED

No termite activity, conducive conditions (moisture accumulation, timber-to-ground contact, or landscape-to-structure contact), or termite workings were recorded across any visit during the reporting period. **Note:** this site does not currently have a termite monitoring or baiting program in place. Given the building's timber subfloor construction and proximity to established trees, a termite inspection is recommended as a proactive risk management measure.

Visit date	Termite workings	Moisture issues	Conductive conditions	Recommendation
10 Jan 2026	None detected	None	None noted	Nil
7 Feb 2026	None detected	None	None noted	Nil
6 Mar 2026	None detected	None	None noted	Annual inspection recommended

06 Bait station consumption

DECLINING (POSITIVE)

Rodenticide consumption at station R-01 (cool room external) has declined consistently across the reporting period: from 18 g in January to 9 g in March — a **50% reduction**. This indicates the rodent population in this zone is responding well to the current baiting program. Stations R-02 and R-03 at the loading dock recorded zero consumption across all visits. All bait stations are in good condition with no damage or displacement noted.

Station ID	Location	Jan 2026	Feb 2026	Mar 2026	Trend
R-01	Cool room — external wall	18 g	12 g	9 g	Declining (positive)
R-02	Loading dock — left side	0 g	0 g	0 g	No activity
R-03	Loading dock — right side	0 g	0 g	0 g	No activity

07 Insect light trap (ILT) catch trend

ESCALATING

ILT catches have escalated across the reporting period — rising from 24 in January to **41 in March (a 71% increase)**. The species mix has shifted notably: while house fly remains the dominant catch, drain fly presence increased from zero to 9 catches in March. Drain flies indicate organic matter accumulation in kitchen drainage — a source that chemical treatment alone will not resolve. A quarterly drain foam treatment program is recommended to address the breeding source.

Visit date	House fly	Drain fly	Fruit fly	Other	Total
10 Jan 2026	21	0	2	1	24
7 Feb 2026	23	2	2	1	28
6 Mar 2026	28	9	3	1	41

OPEN ITEMS — ACTION REQUIRED

The following items require action by the client or technician before the next scheduled visit on 3 April 2026.

#	Issue	Category	First flagged	Visits open	Priority	Action required
1	Live cockroach activity on food contact surface (Zone 2 prep bench) — corrective action visit completed 8 March, verify closure at next visit	Food contact	6 Mar 2026	1 of 1	CRITICAL	Verify closure at 3 Apr visit — confirm no further contact surface activity
2	Rear roller door gap (~14 mm) — primary pest ingress point, unactioned across all 3 visits this quarter	Structural	10 Jan 2026	3 of 3	HIGH	Client to arrange sealing works — proofing quote attached to this report
3	German cockroach dedicated gel-bait program not yet initiated — population spreading from kitchen to bar area	Treatment	7 Feb 2026	2 of 2	HIGH	Sign program proposal — contact your account manager to initiate
4	Drain fly presence in ILT (March) — organic buildup in kitchen drainage suspected as breeding source	Treatment	6 Mar 2026	1 of 1	MEDIUM	Drain foam treatment program to be quoted at next visit

This report was automatically generated by analysing structured findings data recorded across service visits. All data is sourced from technician field records entered via the pest management platform. For queries, contact your account manager.

Report generated: 28 May 2026 | Account manager: David Nguyen | **CONFIDENTIAL — for authorised client use only**